

NAH Client Loyalty Card

Terms & Conditions

What is a NAH Client Loyalty Card?

- It's an in-house rewards card that is granted to a Northwood Animal Hospital "NAH" household which can provide possible NAH account credits after certain requirements are met.
- For each net \$100.00 spent at NAH in any form or combination of Services or Products a client's household will earn 1 point/stamp. *For Example:* Client Mr. Smith bring 2 pet's for a boarding stay and they also need updating on vaccines, and refill on flea and tick prevention; the total net invoice for the client's transaction is *\$445.58. The client/household has potentially earned 4 points/stamps if invoice is paid in full at the time of check out.
- Returns/Voids/Discounts will have an effect on a client's/household's NAH Client Loyalty Card.
- It is the client's responsibility to present NAH Client Loyalty Card at every check out to receive possible points/stamps. ***Points are not retroactive. NO EXCEPTIONS.***
- NAH is not responsible for lost, stolen or damage cards. If a new card is re-issued all previous points/stamps may be void if previous card is not located.
- NAH reserves the right to cancel or revoke NAH Client Loyalty Card at any time without notice.
- NAH reserves the right to update these Terms & Conditions without notice to NAH Client Loyalty Cardholders.

How do I get my NAH Client Loyalty Card?

- Must be a NAH client/patient and must have been seen by one of our Doctors within the last 12 months and account must be in good standing.
- We must have on file a current/valid mailing address, phone # and email for your household.
- Client's household must be enrolled in "Petly" - your pet's online medical records portal. (sign-up is free)
- Kindly provide us with an on-line review on 1 of the following 2 sites (please make sure to include your name so we can match it to your account):
 - **Yelp:** <https://www.yelp.com/biz/northwood-animal-hospital-high-point>
 - **Google Reviews:** <https://www.google.com/search?client=firefox-b-1-ab&q=Northwood+Animal+Hospital+High+Point,+NC+27262&ludocid=2958382355222683314&sa=X&ved=2ahUKEwjp1uCU6djcAhXQwFMKHdSBC CgQoAIwAHoECAIQBQ&biw=1920&bih=943>