



Date of Survey: January 9, 2020

Princess always receives excellent care from NAH. Dr. Clodfelter takes the time to answer all our questions. The staff is wonderful.



Name: Suzanne R.



Date of Survey: January 10, 2020

I love NAH, everyone is so kind to Sam.They make him feel at ease.



Name: Donna A.





Date of Survey: January 10, 2020

We have been bringing our dogs to NAH for decades and have always gotten the very best care.  
We wouldn't think of going anywhere else!

Name: Andrea S.



Date of Survey: January 11, 2020

They love my cats!

Name: Tricia M.





Date of Survey: January 11, 2020

Amazing first visit! Me and my kitty were well taken care of and attended to. The vet techs were very professional but fun and friendly! Thank you!

Name: Joslyn R.



Date of Survey: January 12, 2020

Been a customer for about 30 years and have been very, very happy with the care and concern the doctors and staff treat our cats.

Name: Terresa C.





Date of Survey: January 12, 2020

They let my crazy dog and me wait in the car and they came to get us when they had a room. I think the price is high which is why it's not five stars but that is not unique to Northwood Animal Hospital. Friendly, competent service!

Name: Linda R.



Date of Survey: January 13, 2020

Dr. Foster was excellent in taking of our injured cat Hazel. He most professional and compassionate.

Name: Gloria C.





Date of Survey: January 13, 2020

Love my NAH team!!!

Name: Anonymous



Date of Survey: January 14, 2020

Everyone is ALWAYS so friendly to me and my dogs!! The doctors are very knowledgeable and don't try to sell you on something that's not necessary!!

Name: Valerie T.





Date of Survey: January 14, 2020

Everyone is great, one suggestion when you get pills, on the bottle you could put a brief description of what pills do, like pain or inflammatory or nsaid or something like that.😊

Name: Dave W.



Date of Survey: January 14, 2020

Your staff is always the most caring and patient with my animals. You take the time get to know them and help them be okay with their visit. You explain things in a way that is easy for me and even my daughter to understand.

Name: Keri V.





Date of Survey: January 16, 2020

The Northwood Animal Hospital staff and teams are wonderful! Dr. Traxler helped us understand Sam's condition and even more so we were touched at all the effort and research she did before informing us of his condition so we would be well informed.

Name: Angela C.



Date of Survey: January 18, 2020

Friendly, caring, obviously loves animals, listens and explains. From the vet techs to the vet, it's a pleasant experience. Thank you for all your help!

Name: Vicki S.





Date of Survey: January 18, 2020

You are giving my pup better care than I get.

Name: Jim T.



Date of Survey: January 19, 2020

I have used NAH for many years and will continue. They are like an extended family. They always show such care to my pet.

Name: Anonymous







Date of Survey: January 21, 2020

Friendly caring staff.

Name: Stephanie P.



Date of Survey: January 25, 2020

We love everything about Northwood!!!

Name: Anonymous





Date of Survey: January 26, 2020

Always great care for my beagle!!

Name: Anonymous



Date of Survey: January 26, 2020

Dr. Slivka is the best. She is always so kind with Bo and I appreciate her knowledge and care. Everyone always greets Bo and takes to him & this means so much to me. The nurses are always kind and informative too.

Name: Becky J.





Date of Survey: January 26, 2020

We love y'all and your care for our dog Dixie.

Name: Lynda D.



Date of Survey: January 27, 2020

Everytime I bring Piper in - whether for a problem or routine services - everyone is always nice  
& loves on Piper!

Name: Corrin H.





Date of Survey: January 29, 2020

Doggie Daycamp has changed our family's life. Before this we would get home to a unruly puppy now he is a well-behaved dog. He is potty trained now which was not the case before the daycamp and their is no more biting which is wonderful.

Name: Callie B.



Date of Survey: January 29, 2020

Well-maintained premises, constantly adding new equipment/facilities/services. Friendly, knowledgeable staff. Dr. Slivka really seems to love the animals!

Name: Kathi F.





Date of Survey: January 31, 2020

The staff are always genuine and compassionate towards the pets and owners alike.

Name: Anonymous



Date of Survey: January 1, 2020

Everyone has a friendly attitude and the cleanliness of the facility...

Name: Mary A.





Date of Survey: January 1, 2020

I am extremely pleased with every visit that I have with Penelope Grace and Charleigh. I am happy to be part of the NAH family!!!



Name: Amanda L.



Date of Survey: January 2, 2020

Thank you so much for taking great care of my babies!



Name: Jessica P.





Date of Survey: January 3, 2020

My animals are happy here, which makes me happy. I don't feel like I am wasting anybody's time while I am there. My questions are always answered, which is why I referred a very good friend of mine.

Name: Joan R.



Date of Survey: January 4, 2020

The team at Northwood is always friendly and caring.

Name: Anonymous





Date of Survey: January 4, 2020

Everyone was wonderful, professional and welcoming! Would highly recommend!

Name: Anonymous



Date of Survey: January 5, 2020

Great job taking our dog in at the last minute on a Saturday. She had her anal glands expressed and nails cut for a very reasonable fee. Customer service was excellent.

Name: Mike S.







Date of Survey: January 6, 2020

Everyone is so kind & helpful.

Name: Shirley D.



Date of Survey: January 7, 2020

Great staff smooth operation!

Name: Todd H.





Date of Survey: January 7, 2020

As always, professional and friendly service.

Name: Anonymous





Date of Survey: February 2, 2020

Dr. Foster is always so kind and provides thorough, compassionate explanations of his care process.

Name: Trenton K.



Date of Survey: February 5, 2020

What a caring team! The Vet Clinics here in Kernersville are strictly business. No bedside manner. Just pay your bill. Thank you NAH!!! Edison even thanks you. Many thanks to Devon and Dr. Foster!!

Name: Todd C.





Date of Survey: February 6, 2020

Dr. Foster is very compassionate and caring. He explains in detail and listens intently.

Name: DeeDee F.



Date of Survey: February 6, 2020

We always receive great care at NAH... our visit with Dr. Traxler was wonderful! She took time to answer my questions thoroughly and with an understanding demeanor. Rhett seemed very comfortable with her. Ali was also very professional/friendly!!

Name: Mary R.





Date of Survey: February 6, 2020

Excellent service!

Name: Anonymous



Date of Survey: February 8, 2020

Cintia was helpful in explaining the difference between rabies shots for my kitten so that I could make an educated decision. Cintia and Dr. Traxler were both very kind to me and gave my little kitten plenty of kisses and pets! We love this team!

Name: Joslyn R.





Date of Survey: February 8, 2020

Thank u! You guys your awesome!

Name: Beatriz V.



Date of Survey: February 8, 2020

I was very pleased with the service. Every one was nice and helpful

Name: Pamela W.





Date of Survey: February 8, 2020

Because y'all love Beau!

Name: Marie C.



Date of Survey: February 12, 2020

Wonderful, caring and warm comfort for any animal! Very professional and pleasant.

Name: Joy K.





Date of Survey: February 13, 2020

Started out at NAH but switched to another vet because we didn't really like the front office and one of the doctors kept referring to our pet as a bully breed but it has improved so much. Love the front office staff and the doctors have been awesome

Name: Joella D.



Date of Survey: February 14, 2020

A great experience! I was worried about my pet's injury, and you took excellent care of her (and me).

Name: Anonymous







Date of Survey: February 14, 2020

Everyone at Northwood is wonderful! They treat our pets like their own!

Name: Donna A.



Date of Survey: February 15, 2020

We are SO thankful for your team. We especially appreciate Dannette for being so helpful and kind. And we are truly grateful for Dr. Traxler, she is so knowledgeable and compassionate. We really appreciate the excellent care that we received!!

Name: Mitzi R.





Date of Survey: February 16, 2020

We love Dr. Slivka! She is awesome with our dogs!



Name: Mary H.



Date of Survey: February 19, 2020

Best experience I have had ever at a vet office.



Name: Anna M.





Date of Survey: February 20, 2020

Lola always enjoys coming to Doggie Day Camp. She feels happy and loved here!

Name: Ann R.



Date of Survey: February 21, 2020

I have consistently experienced care, compassion, and friendly professionalism in all my dealings with NAH. Your staff is always responsive to our needs and willing to help.

Name: Alice W.





Date of Survey: February 21, 2020

I've been bringing my pets here for 20 years. They are absolutely amazing!!!

Name: Wendy W.



Date of Survey: February 21, 2020

I was just so incredibly impressed with our vet visit yesterday! The Dr was loving and warm, professional but immediately made us feel like family instead of clients. We are Definately customers for life!!

Name: Adrienne H.





Date of Survey: February 22, 2020

They are very friendly and you can tell how much the staff loves the animals.

Name: Anonymous



Date of Survey: February 23, 2020

LOVE MY NAH!!!

Name: Anonymous





Date of Survey: February 23, 2020

SUPER FRIENDLY STAFF!!

Name: Heather S.



Date of Survey: February 23, 2020

Northwood always makes sure that we leave feeling well taken care of and educated on how we can best take care of our dog. They treated her with love and care and made us all feel more at ease during our visit. Thank you NAH team!

Name: Caitlyn O.





Date of Survey: February 24, 2020

Always friendly and receptive, but most importantly Dash, my 3 1/2 year lab, loves it there!



Name: Kimberly D.



Date of Survey: February 25, 2020

The place was clean and your staff caring and very professional and the price was reasonable and you took my dog in immediately without a hassle. Thank you so much for your help.



Name: Barbara S.





Date of Survey: February 25, 2020

NAH is the best!! I appreciate everyone's understanding with Maggie and her needs...Jessica B...you're the greatest for taking your time with her!



Name: Pam M.



Date of Survey: February 25, 2020

We love NAH and so does Bishop. They been a very valuable resource since getting our new puppy. We've had some last minute needs to board or use doggie day camp more than we expected and it has been a blessing.



Name: Debbie H.







Date of Survey: February 27, 2020

Everyone is always friendly and knows/greets my sweet girl by name. I know she is in good hands when I leave her with NAH. They're the only ones I trust to bathe her.

Name: Tori R.



Date of Survey: February 27, 2020

Such a warm friendly staff! It's a pleasure to come in the door!

Name: Jerry P.





Date of Survey: February 27, 2020

Very efficient; good communication



Name: Murrell J.



Date of Survey: February 27, 2020

Our cat Edison was in terrible shape when we found NAH. The whole experience was awesome. From the front end to the back, all was seamless. Thank you Dr. Foster for turning Edison back into a healthy, playful and happy Cat. We are forever grateful.

Name: Todd C.





Date of Survey: February 28, 2020

Every time my pet is treated I am well informed and my pet is cared for in the most wonderful way. The staff is genuinely concerned for my pet and treats her like they would their own.

Name: Anna S.



Date of Survey: February 28, 2020

My Vet and tech team were fantastic, compassionate, kind and thorough in my cats exam.  
Excellent care per the usual!!

Name: Jaime S.





Date of Survey: February 29, 2020

We love Dr. Foster. He is caring, compassionate and honest!

Name: Heidi P.



Date of Survey: February 29, 2020

As usual Snoopy received the excellent care he is accustomed to here. Everyone is very caring and thoughtful.

Name: Terry P.





Date of Survey: March 1, 2020

Professional and friendly staff and compassion to our dogs even though they can be a handful.  
We love that the staff at NAH interacts with them treats them with care as much as we do.

Name: Joella D.



Date of Survey: March 1, 2020

Always compassionate and go the extra mile to make sure they have done everything they could  
for your pet.

Name: Terresa C.





Date of Survey: March 1, 2020

It's so refreshing to bring your pet to a place that truly cares about them and their well being.  
We love Dr Clodfelter!

Name: Dawn & Harry W.



Date of Survey: March 3, 2020

There is an incredibly welcoming and friendly environment the minute you walk in. Everything  
was explained to me thoroughly and I felt like my furbaby was in the best hands possible.

Name: Sierra F.





Date of Survey: March 6, 2020

There were not enough stars to rate NAH. The entire team is great and take very good care of my Maggie. Thank you for all you do. Keep up the great work.

Name: Bob B.



Date of Survey: March 6, 2020

Thank you all for taking the time to watch over my fur baby Loulou! She loves going to daycare and getting to run and have fun all day.

Name: Cynthia B.







Date of Survey: March 7, 2020

The entire staff was friendly. Everyone seemed happy to be there and attuned to my needs.

Name: Anonymous



Date of Survey: March 10, 2020

Dr. Slivka is wonderful! I love her caring attitude and I particularly liked the fact that she listened to all my concerns and was very patient with the questions I had and she answered every question with patience and caring. Thanks!

Name: Jane H.







Date of Survey: March 10, 2020

Always try to fit my needs and schedule to my benefit.



Name: Shirley D.



Date of Survey: March 12, 2020

Dr. Clodfelter was very thorough and genuine. Don was so sweet with my puppy.



Name: Anonymous





Date of Survey: March 13, 2020

I can confidently leave my pet, knowing she will be well cared for and she always seems happy to visit.

Name: Carol M.



Date of Survey: March 14, 2020

Dr. Foster was very caring and calm when we came rushing in with our dog after having his first seizure. Thanks so much for your knowledge and care of our pets.

Name: Tammy I.





Date of Survey: March 18, 2020

100%. A+. Best there is! Cadillac treatment every time I need them either in person or on the phone. They put my pet first and make sure I understand everything before letting me go. Patient, kind, sincere, loving. Love them all!

Name: Valerie M.



Date of Survey: March 19, 2020

My first visit was well organized. Everyone was very friendly and attentive. Everyone was patient and kind to Dixie and me. I had a lot of questions and Dixie is a 10 month old Lab. The staff made us feel very comfortable and at ease.

Name: Ginger Y.





Date of Survey: March 20, 2020

Staff was very professional with everything going on. Coming to my car was actually a big help with 2 kids ;)



Name: Dedra P.



Date of Survey: March 25, 2020

I love the care that Addie Mae receives from NAH. The staff is great and you can talk with them easily. Thanks for the concern shown during this time of uncertainty to keep everyone well and safe.



Name: Doretta H.





Date of Survey: March 26, 2020

The staff treats my dog like their own.  
Stirling is comfortable when I board him.

Name: Sarah W.



Date of Survey: March 26, 2020

During the Covid19, I love how you figured out how to maintain distance with customers and the safety of your staff. As always your staff is always kind and efficient. Thank you and stay safe.

Name: Anonymous





Date of Survey: March 26, 2020

NAH is amazing! They care for my dog and answer all of my questions. They took great precautions amid the COVID-19 outbreak which made me feel very comfortable. I recommend NAH to all of my friends who have pets!

Name: Brooke G.



Date of Survey: March 28, 2020

It's a great team at NAH! Thanks for taking care of our Duncan!

Name: Rita Q.





Date of Survey: March 28, 2020

NAH provides perfect customer service every time. Each and every staff member is knowledgeable and educated. I would trust my fur babies with anyone else. The dog park is amazing!!!

Name: Sheila H.



Date of Survey: March 28, 2020

Clean facility. Staff friendly. Doctors well knowledged and listen to concerns.

Name: Lori C.







Date of Survey: March 28, 2020

Always a pleasant experience at NAH! Staff is always friendly, the office is very nice and clean.



Name: Victoria H.



Date of Survey: March 29, 2020

Even during this time of COVID-19, my cat and I were treated with care and with a smile. Thank you NAH



Name: Anonymous







Date of Survey: April 3, 2020

Waited in the parking lot for my pup to get treated. It worked out good and I understand as this may go on for awhile. Great people.

Name: Jim T.



Date of Survey: April 3, 2020

I was glad that the staff met us at the vehicle. Thanks for taking care of us as well as our pets.

Name: Margaret E.





Date of Survey: April 4, 2020

Northwood has been my vet sine 1986. I've always been very pleased with the care received here.  
The veterinarians genuinely care about my pets. I wouldn't go anywhere else.

Name: Anonymous



Date of Survey: April 4, 2020

I had to take my dog for his routine checkup yesterday.I was impressed with how they were  
handling appointments during this covid-19 situation.They still listened to my concerns & even  
sent an email with test results. Thank you for your hard work!

Name: Shelby G.





Date of Survey: April 4, 2020

As always Snoopy's visit was efficiently handled and the care shown him was top notch.

Name: Terry P.



Date of Survey: April 6, 2020

Extremely kind and helpful! They are very professional.

Name: Samantha M.





Date of Survey: April 8, 2020

We visited during the COVID-19 pandemic for a wellness check. The process was very smooth and efficient. The tech was very friendly and made sure we didn't have any questions. Thank you for all you do!

Name: Heather F.



Date of Survey: April 8, 2020

Jake my pet and I are always treated with the utmost respect and the care is exceptional. The staff is always eager to help and deliver the best care that can be provided.

Name: Gerald J.





Date of Survey: April 11, 2020

I'm a new client, you guys did a great job considering the Covid-19 pandemic. Very organized and professional. Danette was extremely helpful on my first call.



Name: Bruce C.



Date of Survey: April 11, 2020

Great curbside service during this unprecedented time. Thank you NAH!



Name: Mary C.





Date of Survey: April 11, 2020

You guys are great. Always caring for our pets.



Name: Robert M.



Date of Survey: April 15, 2020

During this COVID-19 issue your staff was excellent in coming out to my car and they had to help by pushing Shellie out of the back seat because the masks freaked her out..lol You guys are awesome!!



Name: Lyn Crotts





Date of Survey: April 15, 2020

Thorough and efficient!!! Awesome Vets, vet techs and front desk!! We won't ever go anywhere else!!

Name: Anonymous



Date of Survey: April 16, 2020

Always helpful

Name: Shirley D.





Date of Survey: April 17, 2020

NAH is wonderful! I have taken my pets here for many years and will continue to. Even during the COVID-19, they didn't skip a beat. I really appreciated how they adjusted their operations to keep everyone safe.

Name: Megan R.



Date of Survey: April 17, 2020

Overall, the services I received were implemented with professionalism and genuine care. Everyone was kind and they addressed all my concerns.

Name: Robin H.







Date of Survey: April 17, 2020

You are simply the best! So wonderful  
and compassionate with both the animals and their humans...

Name: Sabrina T.



Date of Survey: April 17, 2020

Had Buddy groomed and Kaitlyn did an exceptional job!!! Thank you

Name: Pam S.





Date of Survey: April 18, 2020

Thank you for notifying me of a cancellation. I do understand the situation but 4 days in a long time when your kitty is hurting. Now Scrappy is more comfortable and I thank all of you.



Name: Priscilla R.



Date of Survey: April 19, 2020

Talk about you all the time. The way that you handled Oreo's checkup and the speed you did it in light of Covid-19 was wonderful. Fully understand that I can't come in waiting area but your staff and phone conversation with Dr. Slivka was excellent!



Name: Lewis W.





Date of Survey: April 21, 2020

Because you guys are AWESOME IN EVERYTHING,VERY METICULOUS. THANK YOU!



Name: Beatriz V.



Date of Survey: April 21, 2020

Very friendly staff!

Name: Anonymous





Date of Survey: April 21, 2020

Even with COVID-19 looming over us I was very pleased to have a prompt and helpful visit! Even with curb-side service I was well educated on the shots my cat could get and the over the phone recap with the vet was clear. Thank you!

Name: Joslyn R.



Date of Survey: April 23, 2020

Curbside service was super easy and convenient! I was worried about how my dog would react to someone coming to the car to get him, but he was ready to jump out of the window to the vet tech! He even tried looking for her after she brought him back!

Name: Olivia B.





Date of Survey: April 24, 2020

They were all pleasant and professional.

Name: Sarah H.



Date of Survey: April 24, 2020

My dog has social anxiety and she did very well with staff no hiccups thank you for that.

Name: Theresa D.





Date of Survey: April 24, 2020

Excellent service as always.

Name: Suzanne R.



Date of Survey: April 24, 2020

Great friendly curbside service. Tech was very accommodating and knowledgeable.

Name: Anonymous





Date of Survey: April 28, 2020

Since I started bringing my Benny to NAH I have never experienced anything but pleasantries. Your staff has always been able to answer all my concerns and do so with great vibes!! I love NAH!!

Name: Colleen L.



Date of Survey: April 28, 2020

This was the first time we had used the grooming services for our dog. Our regular groomer was closed. We were really impressed with the cut that Buddy received. We would use the grooming services again. They did a great job on him. Well pleased!

Name: Robin P.





Date of Survey: April 28, 2020

We had a great experience. I would highly recommend your facility.

Name: Nilah B.



Date of Survey: April 29, 2020

I was so pleased with our experience yesterday. I think curbside is a great option for those with anxious pets. I also appreciated that we were able to take care of all of my cat's upcoming needs in one visit. Hannah was so helpful!

Name: Brooke O.







Date of Survey: April 29, 2020

The staff is awesome. The appointment was quick and thorough.



Name: John O.



Date of Survey: April 30, 2020

Curbside service was great! Don explained things very well and handled everything efficiently. Thanks for providing this - it helps ease the worry that pervades the pandemic conditions that affect all of us.



Name: Patrice S.





Date of Survey: May 1, 2020

All the staff, including Dr. Slivka, were very nice and kind to me and took great care of my dog when she was in for dental cleaning. Everything was explained to me in detail. The new check-in process was actually so much easier for me and my dog.

Name: Judy C.



Date of Survey: May 1, 2020

Even with the Covid-19 restrictions, I didn't feel rushed by Devon or Dr. Slivka. Both took their time and made the experience comfortable and personal. Thank you so much!!

Name: Rose B.





Date of Survey: May 2, 2020

In this very difficult time, when I couldn't be there with my cat AND it was a first time visit, the staff was friendly, kind, and clearly communicated what was going on and what our options were for treatment.

Name: Jean S.



Date of Survey: May 3, 2020

You did not have any appointments available but you saw my dog anyway. That kind of approach makes us the most loyal of customers! Thanks for hearing my concern and acting on it positively!

Name: Dr. Susan S.





Date of Survey: May 5, 2020

Katlin does an amazing job.

Name: Larry C.



Date of Survey: May 5, 2020

I do like the curbside service but I'm afraid my Shellie does not..lol Both times we have done the curbside the technician that came out to get her had to help me push her out of the backseat.  
Sorry Technicians!!

Name: Evelyn C.





Date of Survey: May 6, 2020

As usual Snoopy was well taken care of. Looked great upon pick up and everything was thoroughly explained. We have been lucky enough to have NAH IN Snoopy's corner for almost 10 years.

Name: Terry P.



Date of Survey: May 6, 2020

Fantastic communication. Caring vet. Caring tech. Ty Kayla and Dr. Larzo for making me feel comfortable and happy about my kitties care during these different times!

Name: Gary P.





Date of Survey: May 7, 2020

Always accommodating and pleasant!



Name: Shirley D.



Date of Survey: May 7, 2020

The team is always professional, polite, and friendly. Thank you!



Name: Anonymous





Date of Survey: May 7, 2020

Everything was handled efficiently and in a friendly and courteous manner. I was expecting chaos because of the COVID-19 issues, but it went very smoothly. Thank you

Name: Darlene L.



Date of Survey: May 7, 2020

The team members were very friendly, kind and patient. They were in no hurry to take care of my dogs needs and they make my dog feel comfortable every time!

Name: Bailey K.







Date of Survey: May 7, 2020

I visited NAH for the first time and could not have been more pleased with how we were treated.  
I have a very anxious dog and he was treated with kindness and compassion from the staff.  
Curbside made everything so much easier and relaxed for me!

Name: Katie C.



Date of Survey: May 8, 2020

I think the curbside service is a great solution to our current times. I just have an emotional dog  
that wants me close. Taking him away without me was very stressing to him. Staff member was  
great to him.

Name: Teri G.







Date of Survey: May 8, 2020

Very prompt courteous and efficient for the whole process.



Name: Carrie S.



Date of Survey: May 9, 2020

I have 3 cats and to take all three to get nail trims is a job. Curbside has been awesome. The staff has been so very attentive and courteous. The cats seem less stressed since they are not in the waiting area watching all the other animals.



Name: Kathy M.





Date of Survey: May 10, 2020

Everyone was friendly during all interactions, greeted us with care and safety during the virus.  
They truly know what customer service is as it's finest!

Name: Carrie C.



Date of Survey: May 10, 2020

I love bringing my pup to your facility. Every single caretaker for RayBan assures me of how  
much he is loved and how he behaved, etc.

Name: Anonymous





Date of Survey: May 10, 2020

We appreciate the kindness and caring attitude of Northwood, the cleanliness of your facility,  
and everyone's overall attention to detail with regard to our animals.

Name: Mike & Carol P.



Date of Survey: May 10, 2020

Everyone was friendly during all interactions, greeted us with care and safety during the virus.  
They truly know what customer service is as it's finest!

Name: Carrie C.





Date of Survey: May 11, 2020

I always feel that each and every staff member cares about my dogs!

Name: Heidi P.



Date of Survey: May 11, 2020

The care you give my dog is top notch. Customer service is also good!

Name: Ronnie W.





Date of Survey: May 12, 2020

I appreciate the continuous of your excellent service even with the Covid regulations. You really thought outside the box to continue services that would accommodate your clients and fur babies. Thank you from the bottom of my heart.

Name: Teri G.



Date of Survey: May 14, 2020

I love you all!! Hands down the best place for pets and pet families. Curbside service is fabulous but I miss seeing all of the staff and their warm welcoming faces. NAH is on top of everything. Myself and my Olive couldn't be happier.

Name: Valerie M.





Date of Survey: May 14, 2020

Everything was very organized and went very smoothly. Wyatt was definitely cared for. We were updated on the procedure, when it was done, and after care. Everyone was so very friendly, caring, and accommodating. We love NAH and their staff!!!

Name: Andrea S.



Date of Survey: May 15, 2020

Knowledge, professional, thorough, courteous and staff visibly love animals.

Name: Kathleen S.





Date of Survey: May 16, 2020

Dog was picked up promptly and kindly. After exam and tests, the doc's call was clear and understandable to me, with complete instructions. The cost seemed high, though.

Name: Marianne R.



Date of Survey: May 16, 2020

Petey lives daycare! Y'all are incredibly sweet and I am a so happy to be a part of the family!

Name: Connor H.





Date of Survey: May 17, 2020

My visits are always pleasant, nice and informative.



Name: Marques W.



Date of Survey: May 20, 2020

Very helpful and quick service!



Name: Annette P.







Date of Survey: May 21, 2020

Never met, that we are aware of, anyone from boarding / bathing. We were extremely satisfied with Bailey's stay and her bath / nails. Everyone we came in contact with were extremely nice and cordial. We will board Bailey with NAH again.

Name: Becky P.



Date of Survey: May 22, 2020

To me there is no other Vet I would consider taking my baby too. I am always treated with kindness and compassion and never feel as if I am trying to be up sold.

Name: Janet M.





Date of Survey: May 23, 2020

Always caring and professional. Curbside is something that's a great perk. Pets don't get nervous be they are not going into building. Would like to see this continue. Thank you for all you do

Name: Susan P.



Date of Survey: May 23, 2020

CeCe looked so good after her grooming. Kaitlyn is very good with CeCe. Your staff is nice to work with.

Name: Carolyn C.





Date of Survey: May 23, 2020

Staff is very friendly and it's obvious you love our animals, even the difficult ones!



Name: Debi P.



Date of Survey: May 24, 2020

The lobby and waiting rooms are clean, and you have very professional staff. They are vary passionate about what they do and that's why I will continue to bring my my dogs. Thank you everyone at Northwood!!



Name: Barbara S.





Date of Survey: May 26, 2020

I have never been disappointed with the treatment of my animals. I am so grateful for Dr. Traxler, without her one of my cats would be dead, the receptionist are always nice and very informative.

Name: Terresa C.



Date of Survey: May 28, 2020

My visits are always pleasant and professional.

Name: Marques W.





Date of Survey: May 29, 2020

We like the convenient location to our home, your prompt and caring staff, and the curbside service during this pandemic really helps.

Name: Mike and Carol P.



Date of Survey: May 29, 2020

Groomer, Kaitlyn, did a beautiful job on my Lillers. I handed her a severely matted, long hair cat, and she transformed him into the cutest baby lion! He has to feel better with all those hair mats gone. He sure looks better! Well done, Kaitlyn!

Name: Cynthia C.





Date of Survey: May 30, 2020

Techs are always friendly and all seem to truly love the animals. The Vets take time to talk with you. They explain everything they did and take time for any questions you may have. They are very thorough with the care of your pet.

Name: Kerry H.





Date of Survey: June 1, 2020

We haven't had a puppy in 14 years and the staff was very knowledgeable with all my questions. The clinician that came to my car was friendly and handled our puppy with care. It was clear procedures were in place that met the guidelines for COVID-19.

Name: Heather L.



Date of Survey: June 3, 2020

I've had nothing but good experiences with the NAH team. The vet techs are always friendly and clear about services provide. Even with curbside visit, I was pleased with the service.

Name: Ashley W.







Date of Survey: June 4, 2020

As always fast and professional treatment. Snoopy well taken care of.



Name: Terry P.



Date of Survey: June 4, 2020

Always treat my animals with compassion. Seem to be very thorough with their care without taking extreme measures.



Name: Christy M.







Date of Survey: June 5, 2020

The staff was kind and helpful and listen to your questions and they care.



Name: Tamara R.



Date of Survey: June 5, 2020

To me I think its working out great! Loulou was even excited to go in with the handler more so then me taking her in. I understand she is loving the pool as well.



Name: Cynthia B.





Date of Survey: June 8, 2020

Friendly, knowledgeable, listened to my concerns and answered all my questions.



Name: Cindy G.



Date of Survey: June 10, 2020

Smooth transitioning in and out.



Name: Anonymous





Date of Survey: June 11, 2020

From start to finish, everything was so smooth. It was my pet's first visit and I was so impressed with the staff. Very friendly and informative.

Name: Laura F.



Date of Survey: June 13, 2020

I have been coming to NAH for more than ten years and have always been impressed with their quality service, compassion, and dedication to my pets. I will continue to bring my pets here for years to come.

Name: Anonymous





Date of Survey: June 14, 2020

Curb side service was great, maybe the Dr. could come out and talk rather than call, but I understand if they can't.

Name: Jessica S.



Date of Survey: June 14, 2020

Professionally, clean building inside and out caring and reasonable rates.

Name: Barbara S.





Date of Survey: June 17, 2020

The care , compassion and professionalism for my pet and myself has always gone way beyond what anyone could do. They are always willing to go the extra mile and have never let me down in the 12 years I been a client. Love them ALL!!!

Name: Valerie M.



Date of Survey: June 17, 2020

My dogs are always so excited when they see the Northwood Animal Hospital. That makes me feel good about leaving them to board with you. The girls that bring them back to me are always smiling and pleasant. Thank you!

Name: Sonya E.





Date of Survey: June 18, 2020

The water while waiting is so sweet.

Name: Anonymous



Date of Survey: June 18, 2020

You're just awesome!

Name: Anonymous





Date of Survey: June 18, 2020

I appreciate the care they have for my furry friend and the hospitality.

Name: Anonymous



Date of Survey: June 19, 2020

The entire NAH team has been compassionate and informative with the condition of our Corgi,  
Elwood.

Name: George G.





Date of Survey: June 21, 2020

Curbside pickup person was very sweet, answered all my questions. I asked her to check George's coat, because I have been having trouble combing him well. She went back inside and brought out the combs you use, to show me. Very helpful!

Name: Judith N.



Date of Survey: June 21, 2020

Our first time, with a new puppy. Great staff, super friendly, answered all our questions.

Name: Gerald M.







Date of Survey: June 24, 2020

Everyone greets you with a smile and Loulou is no longer scared to get out of the car due to she knows daycare awaits her. Love the curbside service!



Name: Cynthia B.



Date of Survey: June 24, 2020

Y'all are the best!



Name: Santana K.





Date of Survey: June 24, 2020

You treat my pet like your family member. The love and attention you give to every pet and owner is treasured!

Name: Kathy B.



Date of Survey: June 24, 2020

Your updated methods worked seamlessly. Staff was very pleasant, the offering of chilled water and snacks was extremely thoughtful. I give you high marks across the board!

Name: Diane Y.





Date of Survey: June 25, 2020

Very sweet and caring staff, thank you for taking care of my baby Savannah!



Name: Wendy J.



Date of Survey: June 25, 2020

Overall good service!



Name: Henrietta S.





Date of Survey: June 25, 2020

I know curbside service slows things down and I know everyone is doing their best in the world we are living in. Sometimes it is hard to get an appointment but staff have always managed to work me in when I have a sick kitty.



Name: Priscilla R.



Date of Survey: June 27, 2020

Thank you to the Drs and staff, especially Devon! They made me feel that Elwood was in excellent hands when he wasn't feeling good and answered all of my questions.



Name: Victoria H.





Date of Survey: June 30, 2020

Always have been very nice & helpful! The doctors are too! I had started at one vet before coming to NAH & when I did I never left! I found my permanent Vet!



Name: Tracey M.



Date of Survey: June 30, 2020

Everyone was really friendly, the doctor called and spoke to me personally and was not in a hurry. Thank You!



Name: Juliet S.





Date of Survey: July 1, 2020

Staff is very competent and my pet is well cared for as evidenced by her eagerness to visit. I feel confident that her medical needs are met with skill and up to date treatments.

Name: Carol M.



Date of Survey: July 1, 2020

I like walking my dog in and being there during the examination.

Name: Michelle R.





Date of Survey: July 2, 2020

Staff is super friendly, helpful and knowledgeable. The website is awesome and I love that you guys respond to emails.

Name: Anonymous



Date of Survey: July 2, 2020

Loving the curbside service and Loulou is loving doggie daycare!

Name: Cynthia B.





Date of Survey: July 4, 2020

Your curbside service is wonderful and efficient but we would like to accompany our pets inside due to keeping their comfort level and security level strong - after having been adopted into a new home.

Name: Joy K.



Date of Survey: July 4, 2020

The service was relatively prompt and very courteous. I was personally called by the vet who explained everything that was covered during my pet's appointment , and I was asked if I had any questions or concerns. I loved the curbside service.

Name: Kells H.







Date of Survey: July 5, 2020

My pup has formed an attachment to NAH..he is a very good judge of people.

Name: Jim T.



Date of Survey: July 5, 2020

Curbside is so convenient and safe for me as well as the amazing staff. Thank you NAH for being the very best for our fur babies!

Name: Mary Ann C.





Date of Survey: July 7, 2020

Everyone was very friendly, thorough, and kind. I also greatly appreciate all of the precautions during the times of COVID-19.

Name: Adrienne Q.



Date of Survey: July 8, 2020

Experience with you guys been great so far. No complaints on my end. I love how y'all take care of my baby and the staff is so friendly.

Name: Tamara R.





Date of Survey: July 9, 2020

Northwood takes great care of my four furry kids. Their Doggie Daycamp program has been a game changer for my high energy Dalmatian! He loves going, has become much more socialized, and has made many doggie friends!

Name: Paula B.



Date of Survey: July 9, 2020

The staff at NAH is amazing. I've been twice the past two weeks, once for regular check up and once for an emergency visit. The staff was able to see us on short notice and took great care of my pup.

Name: Amanda B.





Date of Survey: July 10, 2020

On the curbside service...it depends on the situation...some procedures/visits I would prefer to come in to see the doctor..I would also like to say thank you to Jessica Bray for taking care of Maggie...♥☐

Name: Pam M.



Date of Survey: July 10, 2020

Excellent!

Name: Linda H.





Date of Survey: July 12, 2020

Service was good!

Name: Dana D.



Date of Survey: July 12, 2020

Northwood always goes above and beyond in the care of pets. Ms. Lilly has been going there for several years and always a great experience. Just took her for a grooming and boarded her for a few days and they were great with her care as she is 16.

Name: Marsha M.





Date of Survey: July 14, 2020

Service is very good. Care for my pet is excellent. Staff is extremely nice and always helpful.



Name: Samantha S.



Date of Survey: July 15, 2020

I have been very happy with the care you have provided Honey!



Name: Linda W.





Date of Survey: July 16, 2020

Keep in mind that the black tar pavement is very hot and can burn paws when dogs are transitioning. Not sure much can be done about this except awareness when standing in place. I put my dog back in car until ready to enter.

Name: Jacqueline D.



Date of Survey: July 17, 2020

Love, love, love this place. Never have I met a group who is so friendly and I feel 100% confident leaving my dog with. I will be telling everyone I know about you!

Name: Amy S.





Date of Survey: July 17, 2020

The staff is great, friendly and professional!

Name: Cassandra W.



Date of Survey: July 19, 2020

For simple procedures (i.e. nail trim) curbside service is great

Name: Anonymous







Date of Survey: July 19, 2020

I have had many animals and many animal hospitals. My first appointment with you went well and most importantly it seemed to go well for my dog.

Name: Susan A.



Date of Survey: July 20, 2020

Daisy saw Dr Traxler for the first time on an urgent matter Sat. We didn't have an appt, but we were able to wait outside until the Dr could see her. Daisy was able to get 3 medications that she needed & she's feeling better! We appreciate you all!

Name: Margaret M.





Date of Survey: July 24, 2020

I think CeCe is getting the best care.

Name: Carolyn C.



Date of Survey: July 25, 2020

Everyone is always so kind and sweet to Angel. They are very patient with her and they tell me how her health is. Dr Traxler is great.

Name: Shirley G.





Date of Survey: July 26, 2020

The professional care given to my pets and address concerns I may have.

Name: Marsha G.



Date of Survey: July 26, 2020

Great services great staff!

Name: Carolyn P.





Date of Survey: July 27, 2020

All things considered due to Covid-19, the appointment went better than I expected. Lots of communication via the phone. Outstanding service and pet care.

Name: Anonymous



Date of Survey: July 27, 2020

Excellent first experience with NAH. Dr. Clodfelter and Ali were fantastic with our dog, who was scared. The visit was very thorough and the check-in and check-out process was quick and easy. We had less than a 5 minute wait for our visit.

Name: Glenna D.





Date of Survey: July 29, 2020

Dr. Foster & the Northwood staff went above & BEYOND to help our sweet puppy, Abby. Abby was a very sick puppy upon coming into the Northwood Vet, they stayed 4 hrs late and did emergency surgery on her w/o any hesitation! Deepest thank you!

Name: Ashleigh Y.



Date of Survey: July 31, 2020

I would like the option, an example a pet going for routine shots could do curbside, but with an illness that needs in depth counseling would go inside with the pet.

Name: Susan W.





Date of Survey: August 1, 2020

Professional manner and care of my pet.

Name: Marsha G.



Date of Survey: August 1, 2020

Been coming in for 10 years and I have always been satisfied with everything!

Name: Robin C





Date of Survey: August 2, 2020

As a first timer I was impressed by the quick and easy efficient service. Reasonable prices and everyone was very friendly. Great customer service and follow up.

Name: Anonymous



Date of Survey: August 5, 2020

I appreciate the way my normally fearful cat was handled by Dr. Slivka and Devon. She was examined, given a rabies vaccine and had her nails trimmed .I was very pleased.

Name: Barbara N.







Date of Survey: August 5, 2020

On this visit I had the pleasure of Devon being Dakota's Vet tech. Devon and Dr. Slivka are awesome!! Devon answered all of my questions of concern, and gave recommendations. Thank you both for excellent service.

Name: Anonymous



Date of Survey: August 7, 2020

Always great service and remarkable Doctors and staff!

Name: Teresa B.







Date of Survey: August 7, 2020

Highly recommend Northwood Animal Hospital! They are very organized and professional with me and my beagle!



Name: Stacey S.



Date of Survey: August 9, 2020

Through these difficult times you guys have done amazing. Everyone was so friendly and welcoming. Courtney was so helpful and patient with me. Keep up the good work!



Name: Anonymous





Date of Survey: August 9, 2020

Nice staff members, caring and good with pets . Dr was informative, and easy to understand.

Name: Pamela W.



Date of Survey: August 10, 2020

You have really taken great steps to continue seeing our beloved fur babies. I so appreciate all the extra steps taken to keep everyone healthy while still maintaining the medical treatments to our furry family members NAH has taken.

Name: Patti W.





Date of Survey: August 10, 2020

Staff was friendly and professional. As a first time client, I was impressed with the thoroughness of the intake process as well as the Dr. taking the time to consult with me regarding further testing.

Name: Anonymous



Date of Survey: August 12, 2020

I do love the convenience of dropping off the kids right from the car. I love everyone on the team at NAH - they love our babies!

Name: Joleen K.





Date of Survey: August 12, 2020

All of the above and Sandy is thriving at age 16 because of your help with her care.  
Thanks so much!

Name: Anonymous



Date of Survey: August 16, 2020

Awesome service, friendly faces, reasonable prices. Best in town!

Name: Laura W.





Date of Survey: August 16, 2020

Staff gets to know their "patients" by name and are happy to see them. Service is always great and pleasant. Vets take the time to explain and answer any questions.

Name: Lori S.



Date of Survey: August 18, 2020

Love the curbside service, don't have to worry about other aggressive animals in the lobby and I know when they come out to get my dog, he is going straight into being cared for. Also don't have to wait in line at checkout.

Name: Jessi S.





Date of Survey: August 19, 2020

Always the best possible service from when I first call in (Samuel is the best) to final checkout. They always manage to fit me without delay when the need arises. I have the utmost gratitude for the care they have for our animals. Highly recommend!

Name: Krista S.



Date of Survey: August 20, 2020

I don't have any suggestions. Process went great. Everything was a quick process!

Name: Elizabeth G.





Date of Survey: August 20, 2020

Very caring and compassionate. We moved 45 minutes away but I won't trust my babies to anybody else.

Name: Cyndee M.



Date of Survey: August 22, 2020

Daisy has been in to see the Dr on two occasions in the past 2 weeks that were urgent & needed attention right away. Both times everyone did everything they could to accommodate our needs & be compassionate. Daisy loves you all and I do, too!

Name: Margaret M.







Date of Survey: August 23, 2020

I have always enjoyed the staff at Northwood animal Hospital... I have several pets that have been regular patients for years. I honestly would very much love to work for your facility!! Timing is everything Thank you you guys!!

Name: Jody N.



Date of Survey: August 25, 2020

Professional care of my pets.

Name: Marsha G.







Date of Survey: August 27, 2020

You treat my pets as if they were your own, with kindness. When there is an urgent need I can always depend on your assistance.

Name: Ann K.



Date of Survey: August 27, 2020

I appreciate the curb site service so that my pets can still get necessary care, but there are times when you want to be with them.

Name: Corena D.





Date of Survey: August 30, 2020

Very polite, trustworthy, and caring. I will always take my pets to them. Thank you!



Name: Tracy C.



Date of Survey: August 31, 2020

Friendly staff who really cares for the well-being of my Katie 3. Easy to understand results and how to give her medications.



Name: Judy W.





Date of Survey: September 1, 2020

Y'all have always taken care of our animals wonderfully! We have always had great service from NAH.

Name: Robin P.



Date of Survey: September 2, 2020

Your curbside service is very well organized and I'm thankful this service is offered. I would hope to eventually be able to take our furbaby back inside for her visits, for one-on-one appointments with the vet.

Name: Shirley M.





Date of Survey: September 4, 2020

It was a relief not to have to sit in the waiting area with all types of other pets coming in. And I didn't miss the comments on the length of my dogs nails while waiting.

Name: Deby S.



Date of Survey: September 8, 2020

The doctors are wonderful, the staff is so helpful and the facility is comfortable and immaculate.

Name: Kathleen M.





Date of Survey: September 9, 2020

It would have been helpful to know about the online paperwork for boarding before we got there. I had called to see what we need to bring and no one mentioned doing the forms.

Name: Karen M.



Date of Survey: September 15, 2020

I appreciate your loving care of my dog Max. I know he'll be looked after, I know his vet is there and most importantly, I can leave town and KNOW HE IS SAFE. You have also helped him socialize when playing with other dogs! You are the BEST!

Name: Glenda W.





Date of Survey: September 17, 2020

I love Northwood Animal Hospital. We have been coming here for quite some time.  
While I appreciate that I can still bring my animals for treatment during the pandemic, I hope that we will be able to be with our animals during the visit in future.

Name: Lori L.



Date of Survey: September 20, 2020

I thought that the curbside service was outstanding. Even on a rainy day! The vet tech was very caring and knowledgeable.

Name: Anonymous





Date of Survey: September 22, 2020

Very professional and friendly.

Name: Leslie W.



Date of Survey: September 24, 2020

Curbside service went very well. I appreciate the concern for the staff as well as myself. Kindness and friendly was still displayed.

Name: May A.





Date of Survey: September 27, 2020

Your curbside service was very organized!!! Staff was very pleasant and helpful! Our services was completed in a very short time! One happy customer!!!

Name: Anonymous







Date of Survey: October 8, 2020

The staff is amazing!! The doctors are amazing!! We so appreciate you all! Thank you for caring for our pets!!

Name: Noel M.



Date of Survey: October 9, 2020

I like everything Northwood Animal Hospital is doing at this time. Kitty is a new client and I was extremely very worried about her. After she was seen, I was given options, together "we" came up with a plan. I am extremely pleased!

Name: Cindy C.





Date of Survey: October 9, 2020

The staff was so friendly and caring towards my dog. This experience with your staff supersede my experience with his old veterinarian. You guys are amazing!!

Thank you

Name: Anonymous



Date of Survey: October 9, 2020

Customer service is always amazing, and I am always pleased with how my pet is treated. You can tell the staff love their jobs and enjoy working with animals.

Name: Anonymous





Date of Survey: October 9, 2020

5 stars ... A very courteous, friendly and professional staff. Sometimes it would be nice for a person to answer the phone rather than getting the recording first, which is a bit lengthy mostly due to Covid and explaining your curbside procedure.

Name: Don L.



Date of Survey: October 16, 2020

Loulou loves daycare in every way. The first time she came she was thinking it was to see the doctor but it was daycare. Now she can't wait to get out of the car. Thank you all for looking after my furbaby

Name: Cynthia B.





Date of Survey: October 18, 2020

We have had Northwood as our animal care facility for over 10 years. They have always treated our cats with kindness, professionalism and care.

Name: Anne M.



Date of Survey: October 20, 2020

My dog is part of our family and I have complete peace when I leave him there for a stay!

Name: Stephanie S.





Date of Survey: October 21, 2020

All employees are considerate, helpful, answer all my questions. Doctors take time with my pet and are very caring.

Name: Karen A.



Date of Survey: October 22, 2020

It would speed things up not having to listen to opening message and options for every phone call, such as when returning after being notified your pet is ready for pick-up.

Name: Carol M.





Date of Survey: October 23, 2020

The staff apologized for running behind and that was appreciated. Kayla took his history and why we were there. Dr. Slivka called after the exam and made a couple of suggestions for care.

Name: Beth M.



Date of Survey: October 27, 2020

Thank you for helping my Baby & caring for her and making her comfortable at her visit. She said it wasn't really that bad after all. She wants to thank Dr Clodfelter for the medicine and helping her to feel better. We thank you all for all u do

Name: Susan P.





Date of Survey: October 27, 2020

Professional, caring and lots of services for my pets.

Name: Anonymous



Date of Survey: October 29, 2020

Super experience!

Name: Jack T.





Date of Survey: October 30, 2020

Your staff is the best! Always kind and caring during difficult times.



Name: Deadra W.







Date of Survey: November 2, 2020

The staff is always very courteous. I never had to wait once I make an appointment.  
All staff members seem to love my dog.

Name: Arlene A.



Date of Survey: November 6, 2020

Northwood Animal Hospital was very welcoming and treated my puppy with  
excellent care.

Name: Britt E.





Date of Survey: November 6, 2020

I was very impressed with the girls who answer the phones and take the appropriate action on behalf of my baby Bo. They were very concerned and interested in what I was trying to convey to them. I truly appreciated that.

Name: Rhonda W.



Date of Survey: November 12, 2020

Great service and staff!

Name: Anonymous





Date of Survey: November 14, 2020

Everyone is so very nice and pleasant to work with.

Name: Laura S.



Date of Survey: November 17, 2020

My animals appear to be happy when they are brought back to me. Sammy's groom was perfection. Well done Eric!

Name: Anonymous





Date of Survey: November 18, 2020

All services are excellent and thank you for what you do.

Name: Veronica T.



Date of Survey: November 21, 2020

Always courteous and keep me well informed.

Name: Terresa C.





Date of Survey: November 21, 2020

Everyone is extremely caring and nice.

Name: Susan W.



Date of Survey: November 24, 2020

Very friendly staff! I was kept informed throughout the entire visit and appreciate the doctor following up with me over the phone.

Name: Michael S.





Date of Survey: November 28, 2020

Curb side service was great each and every time we come, everyone is so pleasant and wonderful! You have answered all and any questions we have had. I have been to many vets, and I can say you and the team are great! I will always recommend  
NAH!

Name: Chris P.





Date of Survey: December 2, 2020

The vets and the staff are wonderful. My only stressor in having to wait so long to get an appointment, especially with my kitties with sore gums.

Name: Anonymous



Date of Survey: December 3, 2020

You have a very friendly and welcoming staff. The check-in process was very easy. I would have liked to have gone back with my dog as some other veterinarian hospitals are allowing. However, speaking with the vet via phone was nice.

Name: Justin B.





Date of Survey: December 3, 2020

Your team does an outstanding job given the circumstances. Kaitlyn did a fantastic job with Hank and Jay. She is great, pleasant and concerned. Great experience!

Name: Patti W.



Date of Survey: December 4, 2020

Great service! Felt very comfortable having my fur baby in their care!

Name: Anna V.







Date of Survey: December 4, 2020

As always great service. I was to bring in two of my cats for yearly check-up/wellness. One was not cooperative and the other was not happy to be going to the vet. The one that I could get to go. Was seen and done quickly.

Name: Brian H.



Date of Survey: December 8, 2020

Wonderful customer service.

Name: Rebecca G.





Date of Survey: December 8, 2020

The check in and appointment went as expected. No problems.



Name: Therese B.



Date of Survey: December 9, 2020

My first visit was great, you took excellent care of my sick cat and provided follow up.



Name: Debra B.





Date of Survey: December 10, 2020

We are very pleased with all the services we have received. We feel that NAH treats us like family. They know and recognize our pets and go above and beyond to make sure we are taken care of.

Name: Allison S.



Date of Survey: December 10, 2020

The staff at Northwood is incredibly helpful, compassionate, and informative. This is my first pet, our first visit to a vet, and I could not have been more pleased with the service and care given.

Name: Sarah C.





Date of Survey: December 11, 2020

The staff answers all of my questions with eagerness. I'm never inside with them and my my dog but it's apparent they love animals! Opal (my dog) isn't scared when we arrive there, she gets excited. That tells me they treat her well.

Name: Anonymous



Date of Survey: December 11, 2020

Amazing team!

Name: Jason H.





Date of Survey: December 12, 2020

You have excellent staff, you take care my little one so good. My dog come home happy and extremely tired , I guess he was playing with a lot of friends, I'm so happy.

Name: Laura R.



Date of Survey: December 12, 2020

I like the artwork in the yard and the cheery exterior. I like how upbeat the vet tech was and how she made sure she knew the names of my two kittens and how to tell them apart (they are twin calicos). The vet took time in answering my questions.

Name: Cat D.





Date of Survey: December 13, 2020

Everything went pretty smooth. The employees were very nice and helpful, I thought that I would have been there longer since It was my first time there and they needed a sample from her. We were in and out in an hour and 45 min, I'll be going back.

Name: Deanna D.



Date of Survey: December 13, 2020

Inky was hospitalized for several days. The office called twice daily to keep me up to date with his health and care!! Took the time to answer all my questions and concerns. Thank you

Name: Corena D.





Date of Survey: December 16, 2020

The technician was very gentle and understanding with my high-strung dog. I had to take him out of the car for her safety. She was careful to be socially distant as much as possible during the transfer of the leash.

Name: Anonymous



Date of Survey: December 17, 2020

The only thing is to be ready upon appt. and have all paperwork may be done ahead of curbside to your office and then come and get the pet out of the vehicle and not so much back and forth. Otherwise, the experience was awesome and friendly.  
Great staff!

Name: Sherrie Y.







Date of Survey: December 18, 2020

Everything went very well for me!!! The staff and Doctor were very caring with my pug Toby!

Name: Anonymous



Date of Survey: December 19, 2020

Northwood always takes care of my best friend.

Name: Ann







Date of Survey: December 19, 2020

Curbside services have been very efficient.

Name: Glenda W.



Date of Survey: December 20, 2020

The staff is always kind and friendly and they answer every question we have. We always have a good experience!

Name: Allison





Date of Survey: December 22, 2020

My family has been bringing pets here since Dr. Dan. I love the place/people.  
Especially appreciate that there is a separate room for the cats who don't do well  
with strangers.

Name: Kristen L.



Date of Survey: December 24, 2020

KEEP THE GOOD WORK UP

Name: Carolyn P.





Date of Survey: December 25, 2020

I always have confidence in NAH. Staff are always kind to my pets, and I trust that the veterinarians and staff look out for my pets.

Name: Karen S.



Date of Survey: December 27, 2020

Friendly and caring staff; vets that take time to listen and explain things; just a well run practice.

Name: Gary E.





Date of Survey: December 30, 2020

Going to a nearby vet service for many years, I found it was a pleasure doing business with NAH. Everything about NAH provides us with professional experience

Name: Nilah B.

