



Client Grooming Agreement

Current Vaccinations/Veterinarian Information: By signing this agreement, owner verifies their pet(s) is current on Northwood Animal Hospital's ("NAH") core vaccines, such as: Rabies, Distemper, Leptosporosis and Bordetella vaccinations, and that their dog(s) is healthy to the owner’s knowledge. Pet's must be up to date on their annual wellness exam here at NAH.

Aggressive or Dangerous Pets: Owners MUST inform NAH if your pet(s) bite, has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. NAH reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge a handling fee for Aggressive Dogs in addition to the regular grooming charge. If the pet should bite, the owner agrees to be responsible for any and all related medical bills, recovery costs, loss of income, equipment damage any other related costs resulting from the bite.

Health, Medical Problems & Senior Pets: Grooming procedures can sometimes be stressful, especially for a senior or ill pet. Grooming can also expose hidden medical problems or aggravate a current one during or after the groom. Because these pets have a greater chance of injury, these pets will be groomed for cleanliness and comfort. In the best interest of your pet this contract/agreement will give NAH permission to immediately provide veterinary treatment to your pet should it be deemed necessary by our Medical Team. It is agreed that all expenses for Veterinary care will be additional charges on top of any and all grooming expenses and will be covered by the pet's owner upon signing this agreement.

Matt Removal: Pets with matted coats need extra attention during their grooming session. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. There is an extra charge for de-matting.

Accidents: There is always the possibility that an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible injuries could occur including cuts, nicks, scratches, quicking of nails, etc. Every effort will be made to insure your pet is groomed as safely as possible.

Parasites: If fleas or ticks are found during the grooming process, your pet will receive medications to kill these parasites and an extra charges will be applied. Please note that these parasites are a health hazard to your pet as well as to humans.

By signing this contract you (or your Agent) agree to hold Northwood Animal Hospital, its owners, operators, employees, and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to NAH. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases.

I have read the above Agreement entirely and have had the opportunity to discuss its terms with Northwood Animal Hospital to my satisfaction and agree to its terms in its entirety.

Signature _____

Print Name _____

Pet’s Name _____

Date _____

Breed _____