Date of Survey: March 3, 2019

Dr. Clodfelter is a caring doctor and took extra care to check for known issues with the breed.

Name: Anonymous.

Date of Survey: March 3, 2019

Everyone was great and understanding.

Name: Anonymous

Date of Survey: March 3, 2019

I had just moved here from another state, and NAH made room for my cat when I didn't have an appointment. I was very thankful because we all know how well most cats travel. They listened to everything I had to say and I didn't feel rushed.

Name: Susan

Date of Survey: March 4, 2019

We had discussed starting an antibiotic three days (Monday) before the dental cleaning (Thursday). However, on Monday we were not contacted by the office, but instead we had to call and inquire about getting the antibiotic. Everything else went well.

Name: Amy

Date of Survey: March 5, 2019

Dr Slivka always gives my Sam thorough and compassionate care and is willing to answer all my questions and offer suggestions.

Name: Shirley

Date of Survey: March 5, 2019

The office doesn't have a bad odor, the front desk ladies are very nice. And the doctors treated us with care and gave our dog the best treatment!

Name: Tyeisha

Date of Survey: March 5, 2019

Lou-lou and I are always greeted with smiles. They know who she is and show her lots of love.

Name: Cynthia

Date of Survey: March 6, 2019

I have been a customer for over 20 years and have always been very pleased with the service that I received.

Name: Terresa

Date of Survey: March 6, 2019

Everyone was very friendly, helpful, and accommodating. One star taken off because we arrived early (paperwork already filled out), but waited 30 minutes past the appointment time and I had to speak up to get us taken to the exam room.

Name: Kathryn

Date of Survey: March 6, 2019

Everyone was a tremendous help.

Name: Anonymous

Date of Survey: March 6, 2019

I knew that they would make the visit as stress free as possible for my pet.

Name: Marion O.

Date of Survey: March 7, 2019

I could not ask for a better veterinarian to take are of my precious fur baby Sam than Dr Slivka . She and her staff are always thoughtful and responsive, and make me feel welcome at her practice.

Name: Shirley

Date of Survey: March 7, 2019

Dr.Slivka is a thorough and caring veterinarian, and her staff is thoughtful and kind.

Name: Shirley

Date of Survey: March 7, 2019

Very trustworthy.

Name: Marc

Date of Survey: March 7, 2019

Staff & vets are caring people.

Name: Shirley D.

Date of Survey: March 7, 2019

I was very pleased with Dr Clark and the way she handled our Frenchie and her understanding of how much we Love him! I just loved Jessica, Winston did too!

Name: Cathy F.

Date of Survey: March 8 2019

You have really helped! THE PURRFECT PLACE get started on the rescue business.

Name: Shirley D.

Date of Survey: March 8 2019

Our Tanner loves coming to see Dr. Clark because he knows she'll make him feel better. If it's bath time, he'll be leaving smelling fantastic and stepping high.

Name: Valerie

Date of Survey: March 10, 2019

I like Dr. Dlodfelter a lot....she's great. I hate that you lost Dr. Slater - liked her too. Your practice is consistent with care for my animals and I appreciate it.

Name: Teresa

Date of Survey: March 10, 2019

The staff team has always been knowledgeable, friendly and very helpful in giving me coupons when available. One of my fur babies has struggled with heath problems (heart failure and kidney failure), therefore every coupon has been so helpful!

Name: Betty

Date of Survey: March 11, 2019

I have 3 cats and I bring them all, over my time at Northwood animal hospital I have only had one bad experience but it's been a while since that happened and ever since it's been nothing but a positive experience.

Name: Mackenzie

Date of Survey: March 13, 2019

You take great care of Thor and I appreciate it.

Name: Nick

Date of Survey: March 13, 2019

Amazing care provided by Dr. Clodfelter! She is deeply knowledgeable and is very compassionate with our senior special needs dog!

Name: Ashley

Date of Survey: March 13, 2019

I have been a client for years and you continue to give better and better service with each passing year.

Name: Karen

Date of Survey: March 14, 2019

Everyone had a welcoming attitude. Everyone was also very friendly and sweet with my dog. The office was clean and well kept.

Name: Catalina

Date of Survey: March 15, 2019

Everyone was friendly and caring toward my big boy and he seemed well taken care of.

Name: Dawn C.

Date of Survey: March 16, 2019

Everyone was very nice and helpful. I just didn't get my new client goodie bag.

Name: Selena

Date of Survey: March 16, 2019

I was a first-time client. After having gone to other vets with past pets, I could feel the difference immediately! Looking forward to working with you..

Name: Anonymous

Date of Survey: March 17, 2019

The staff at NAH got my pups in quickly and took their time to do a thorough examination and explain everything. My pups wet treated with the utmost care. I am lucky I found NAH after moving here!

Name: Anonymous

Date of Survey: March 17, 2019

Continuing personal care for our dog. Friendly, kind and professional during our visit.

Name: Linda P.

Date of Survey: March 20, 2019

Northwood Animal Hospital is nothing short of amazing. So glad my little Tobey has such great staff and doctors to take care of him when he needs to be seen!

Name: Anonymous

Date of Survey: March 20, 2019

Provided great service to my pet!

Name: Ronnie W.

Date of Survey: March 21, 2019

Absolutely incredible first visit! My youngest, Diesel is very antsy and sometimes unpredictable but everyone there did such an amazing job with making him feel comfortable and they were so patient with us. Thank you SO SO SO much!

Name: Rada S.

Date of Survey: March 22, 2019

Wonderful team!

Name: Anonymous

Date of Survey: March 23, 2019

Compared to areas veterinarians, prices are a little high for services.

Name: Anonymous

Date of Survey: March 24, 2019

They are always welcoming, kind and professional.

Name: Gerald

Date of Survey: March 24, 2019

Northwood is great. However, I would like to actually be able to watch when medications are administered to my pet, and be shown any x-rays and such.

Name: Anonymous

Date of Survey: March 24, 2019

Everyone is always so nice. Each person always treats my animals like they are their animals. You guys are great.

Name: Robert M.

Date of Survey: March 25, 2019

Very nice and made me feel very comfortable with bringing my dog there.

Name: Jewel

Date of Survey: March 25, 2019

I always enjoy my visits with your office. I work in a Dr's office and even though you are a Vet, your staff is just as compassionate and kind to animals as we are to our patients.

Name: Rebecca

Date of Survey: March 28, 2019

Northwood was able to take us immediately (same day) as a new patient with our dog having a medical issue. Everyone was prompt, professional and listened to my concerns. I had seen another veterinarian prior to my visit to Northwood and won't go back.

Name: Lesle M.

Date of Survey: March 28, 2019

This was my second visit and Zoey & I were treated with open arms and friendly faces from the time we entered to the time we left. They treat zoey with great lovely care!

Name: Carrie

Date of Survey: March 29, 2019

I love bringing Sam to NAH for his care & he doesn't mind coming - no fear at all! I always feel his care is top priority when I am there.

Name: Pat

Date of Survey: March 29, 2019

Our family trusts NAH with the care of our dogs. The staff is attentive & respectful of the clients, and customer service is exceptional. Brian and Samuel are professional in the front office, and their kindness and attention to detail is appreciated.

Name: Elizabeth

Date of Survey: March 30, 2019

Very professional and kind staff. Knowledgeable and able to answer my questions thoroughly. My dog loves the vet. I like how they break down the cost of services and give you a high and low cost amount.

Name: Curry C.

Date of Survey: March 30, 2019

Excellent customer service.

Name: Laura

Date of Survey: March 31, 2019

Responsive to my concerns. Sensitive to my snarky pup and attempt to make his visits pleasant. This visit was not the best, but my concerns were heard and I expect visits in the future to be more in line with his needs

Name: Anonymous

Date of Survey: March 31, 2019

The entire team at NAH is incredibly kind and helpful and always treat us and our pets phenomenally!

Name: Rachel